PROGRAMMING GUIDE

TAHOMA® BY SOMFY with APPLE HOME



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I. INTRODUCTION

The Somfy Organization's strength has been demonstrated with 50 years of experience in motorization. As leaders in the shading industry with innovative and modern solutions for homes and commercial buildings, Somfy offers the widest range of strong, quiet motors and controls for all types of applications and technologies.

Who is this Guide for?

This guide is aimed at providing support to end users for registering Apple Home with the TaHoma® switch.

What does this Guide contain?

This guide contains instructions on how to register TaHoma end user accounts and link TaHoma switch with Apple Home.

When should this Guide be used?

This guide should be followed any time after a TaHoma installation is set up and released for use. This process should be used to register TaHoma systems for access from the TaHoma by Somfy app and to set up TaHoma with Apple Home to operate Somfy products.

Where to find web access used in this Guide?

The steps of this guide are based on the use of the TaHoma® by Somfy app and operation with Apple Home.

How should this Guide be used?

This guide is intended to be used as a reference manual.

For questions or assistance please contact technical support:
(800) 22-SOMFY (76639)
Get answers to your questions from our Somfy FAQ page: www.somfysystems.com/en-us/support/faq
Follow the steps to access Service & Support.

II. OVERVIEW

DESCRIPTION

TaHoma® by Somfy is a mobile app dedicated to end-users for controlling shading products from smart devices. This app offers simple and intuitive control, customized settings, and adjustment of Somfy-powered smart shading solutions with RTS & Zigbee technology.

- The TaHoma system is configured quickly and efficiently through a step-by-step process from the app
- Every step to configure the TaHoma products is done via Bluetooth with the app
- Zigbee motors have QR codes to scan for a one-to-one connection, eliminating crosstalk

This guide is designed for operating a TaHoma system using Apple Home to control the installation.
NOTE: Apple Home is not available with RTS technology devices.

RESOURCES & APPLICATIONS

Visit Somfy U for all the training you need – your pace, your place www.somfyu.com
Additional individual product information is available on Somfypro.com
Refer to product specification sheets for more details on system limitations.
Subscribe to the Somfy YouTube Channel www.youtube.com/somfysystems

Visit the iOS App Store or Google Play for the TaHoma by Somfy app:

SCAN ME

Download on the App Store

GET IT ON Google Play

SMART PHONE OR TABLET REQUIREMENTS

The TaHoma by Somfy app is compatible with the following operating systems and software versions:

iOS: 15.0 or later

Android: 8.0 and up

Ensure the app is up to date for the mobile or tablet device

MOBILE DEVICE CONFIGURATION

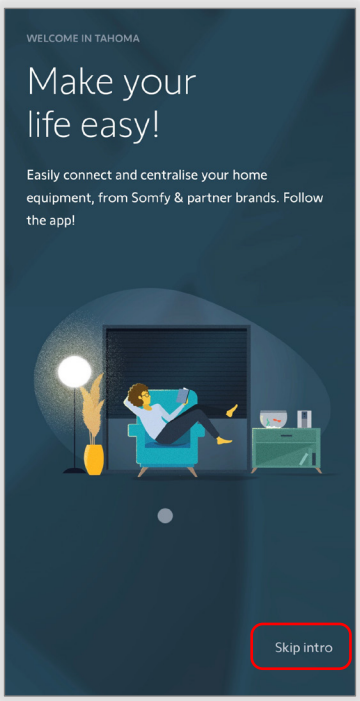
- Bluetooth must be enabled on mobile device
- Must allow permission for camera, location, and cellular data
- Internet access is required to login and have full access to the TaHoma® by Somfy app
- TaHoma by Somfy supports a single device connection to each TaHoma switch

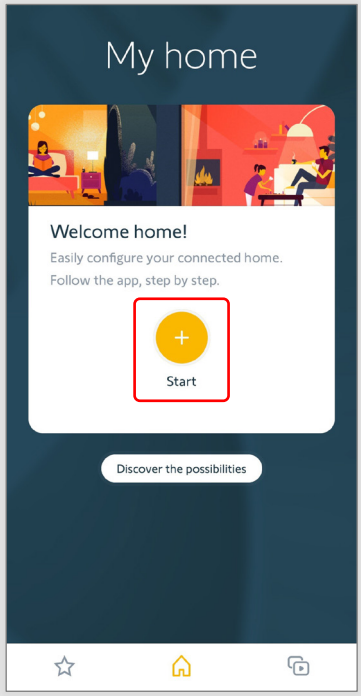
III. COMMISSIONING

LINK ACCOUNT TO TAHOMA BY SOMFY

To setup a TaHoma account and to log in to the TaHoma by Somfy app, follow the steps below.

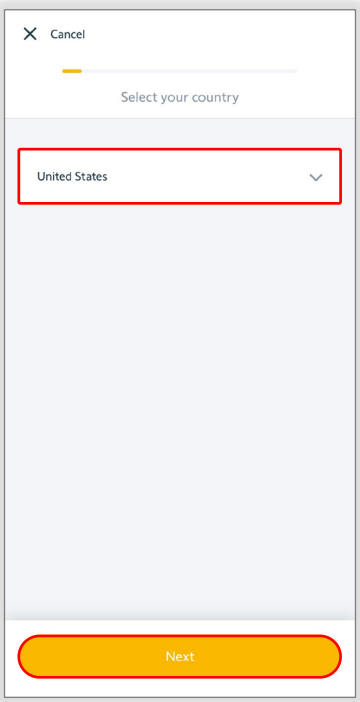
1. DOWNLOAD and INSTALL the TaHoma by Somfy app
2. OPEN the TaHoma by Somfy app, then proceed through the app introduction or SELECT "Skip intro"
3. At the My home screen, SELECT "Start"

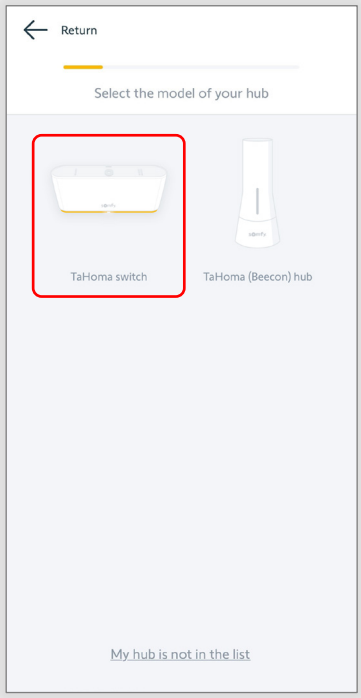




4. SELECT a country, then SELECT "Next"
5. SELECT "TaHoma switch"

   NOTE: TaHoma switch only, Apple Home is not available for TaHoma (Beecon) hub systems.





6. SELECT “I don’t have a TaHoma account”

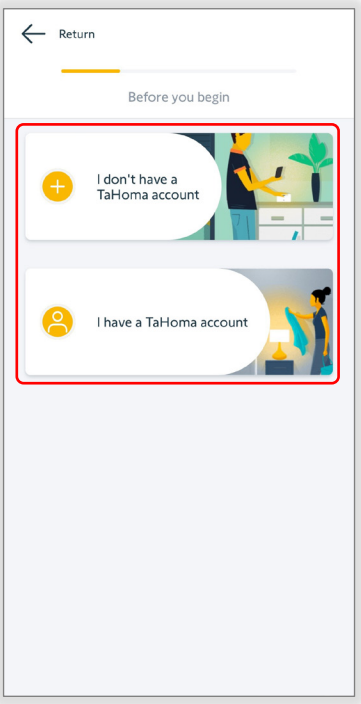
OR

SELECT “I have a TaHoma account”

Follow the app instruction to enter account credentials to log in.

7. Follow the app instruction to connect to the TaHoma, then SELECT “The LED blinks blue”

When prompted “TaHoma would like to use Bluetooth,” Select “OK.”





8. SELECT the wireless network

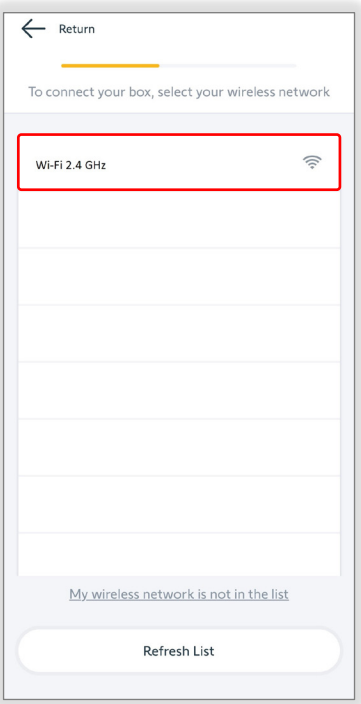
OR

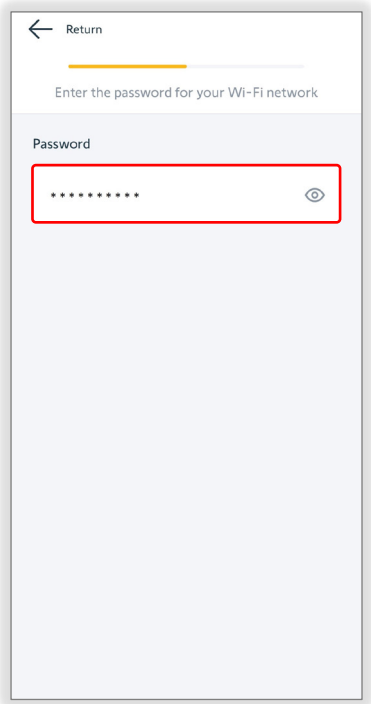
Follow the app instructions if the TaHoma switch is connected via an Ethernet Adaptor.

When prompted “TaHoma would like to find and connect to devices on your local network,” select “Allow.”

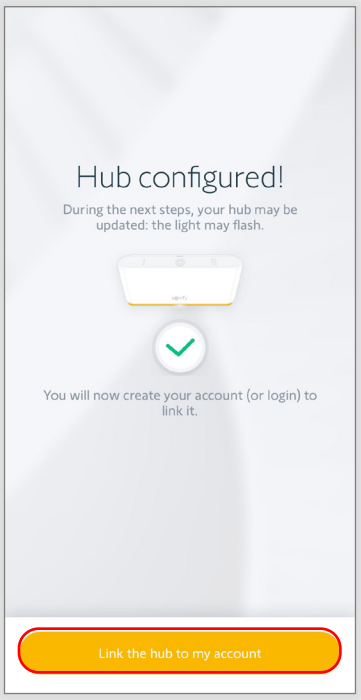
When prompted “TaHoma would like to access the camera,” select “OK.”

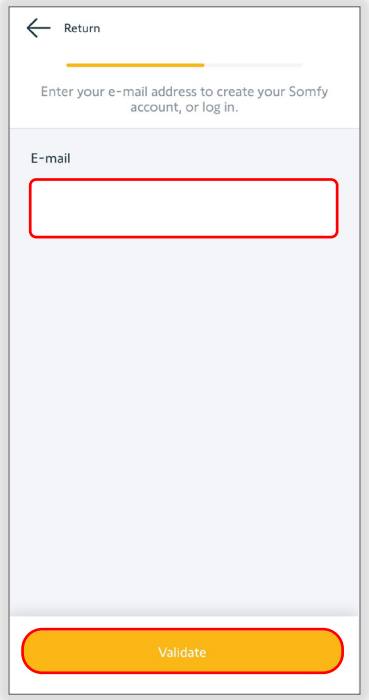
9. ENTER the Wi-Fi network password, then SELECT “Go” on the mobile device keyboard



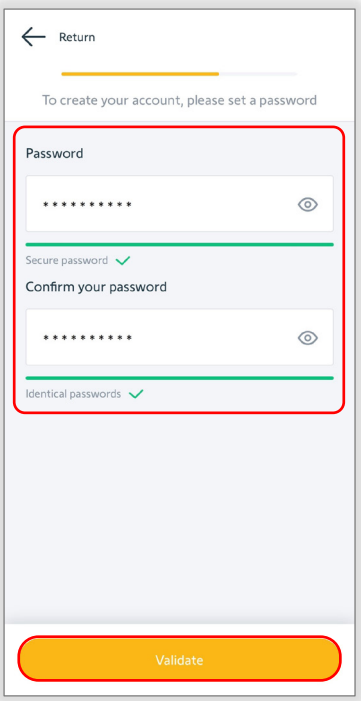


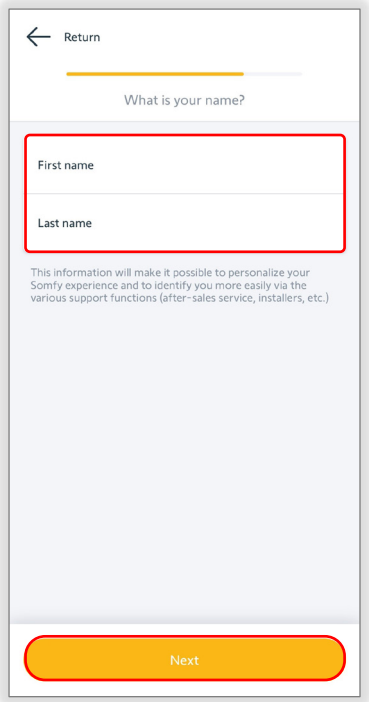
10. SELECT “Link the hub to my account”
11. ENTER the TaHoma account email and password, SELECT “Go” on the mobile device keyboard, then SELECT “Validate”





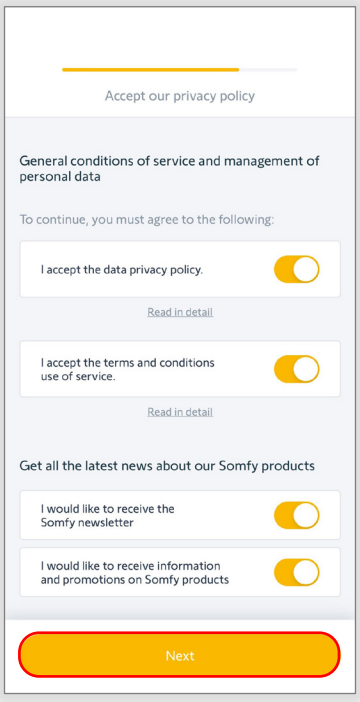
12. ENTER and CONFIRM a secure password, then SELECT “Validate”
13. ENTER the TaHoma end user First name and Last name, then SELECT “Next”

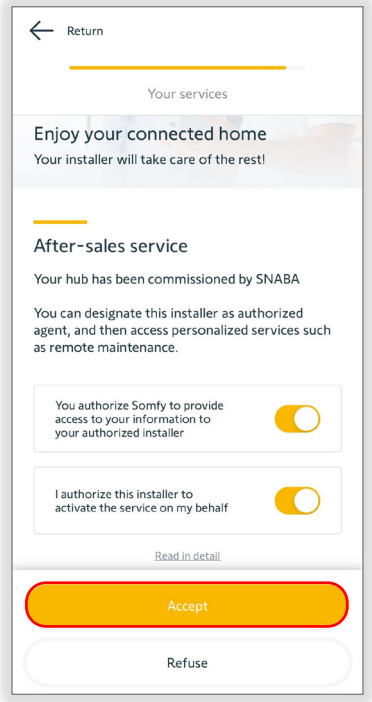




14. ACCEPT the general conditions of service and management of personal data, then SELECT “Next”
15. AUTHORIZE the after-sales service agent, then SELECT “Accept”

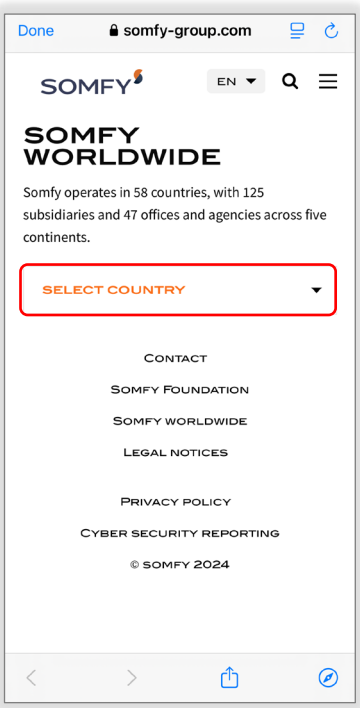
    NOTE: This activates services for Serv-e-Go allowing after sales service from the installer.

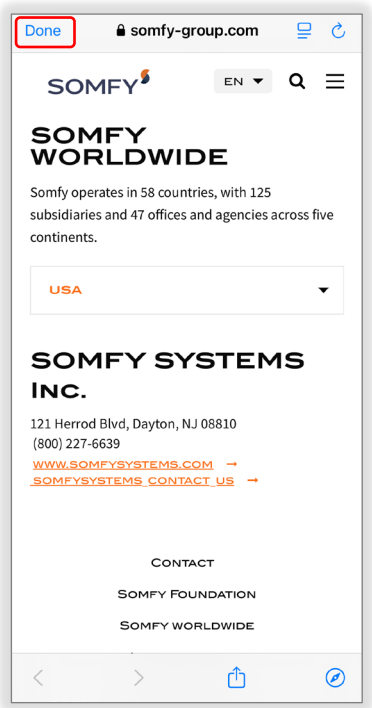




16. SELECT “SELECT COUNTRY”

    This selection will lead you to the most appropriate Somfy subsidiary access.
17. CHOOSE the appropriate country, SELECT the links for additional support or information
18. When finished, SELECT “Done”



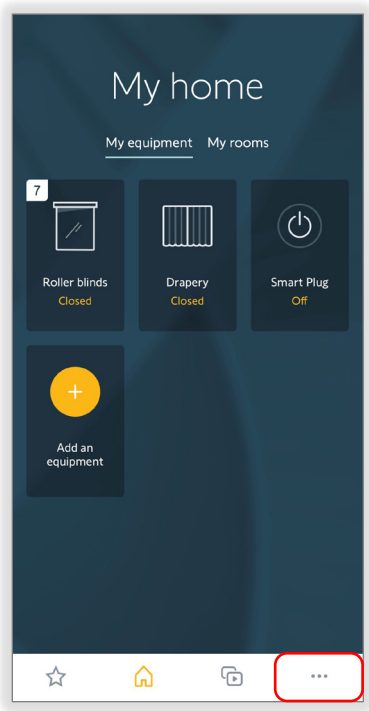


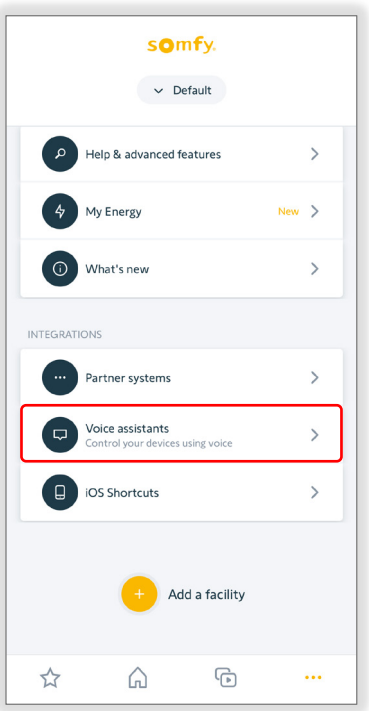
This concludes the process of linking an account to a TaHoma switch and accessing the TaHoma by Somfy app to control or adjust the installed devices.

LINK TAHOMA TO APPLE HOME

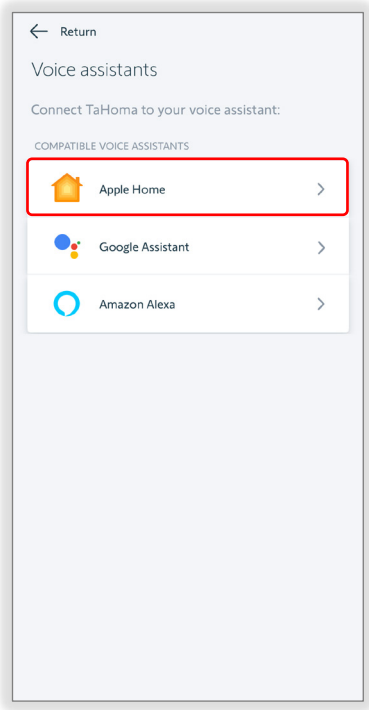
To connect Somfy TaHoma products to an Apple Home, follow the steps below.

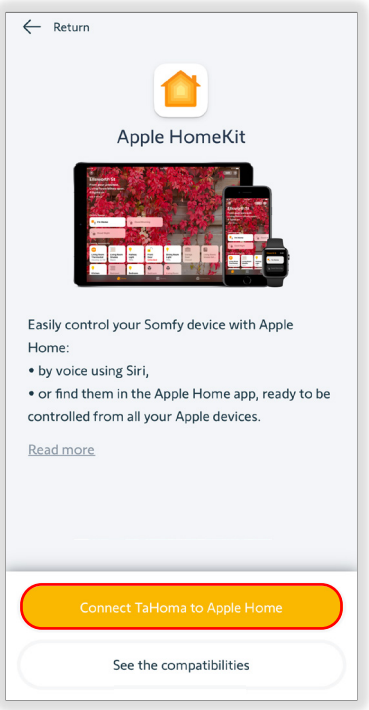
1. In the TaHoma by Somfy app homepage, SELECT the Settings icon
2. SELECT "Voice assistants"





3. SELECT "Apple Home"
4. SELECT "Connect TaHoma to Apple Home"

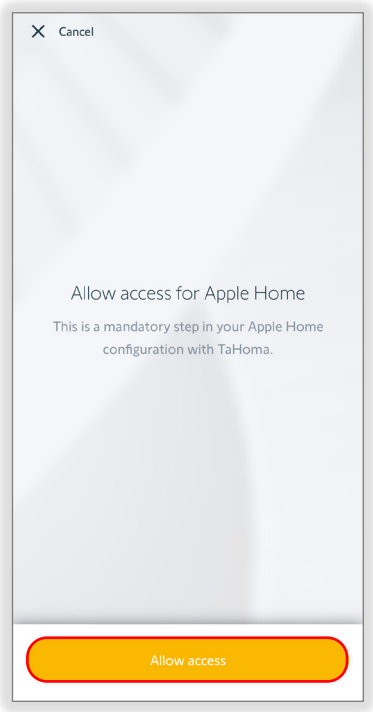


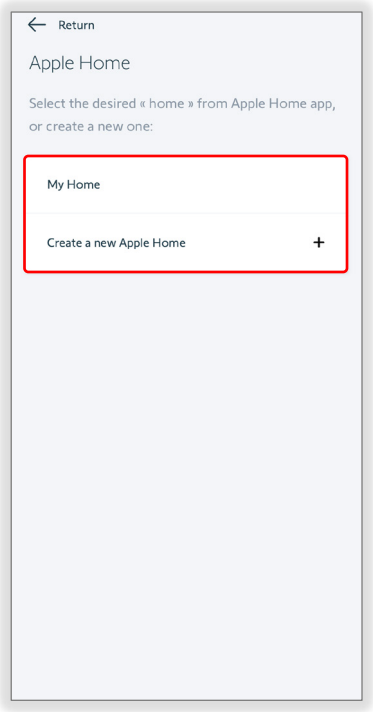


5. SELECT “Allow access”
6. SELECT the desired Apple Home in the list

   OR

   SELECT “Create a new Apple Home,” then ENTER a name for the new home and SELECT “Add”





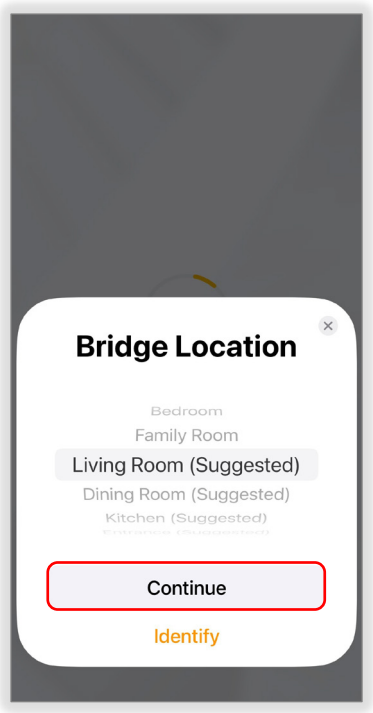
7. SELECT “Add to Home”

   This process may take a few minutes to add the TaHoma switch Bridge to the Home.

8. SELECT a Room for the Bridge Location in the list or create a new room, then SELECT “Continue”

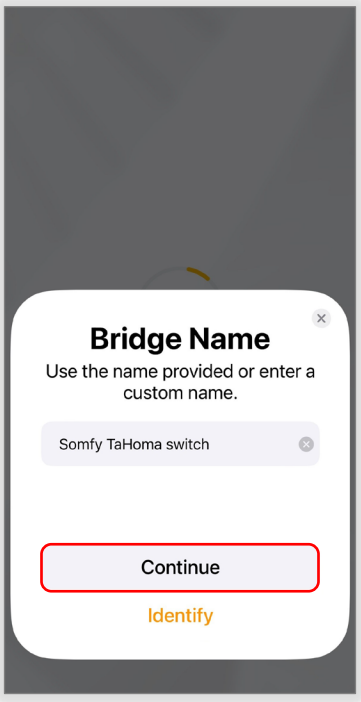
   Selecting “Identify” will cause the TaHoma front LED to blink.

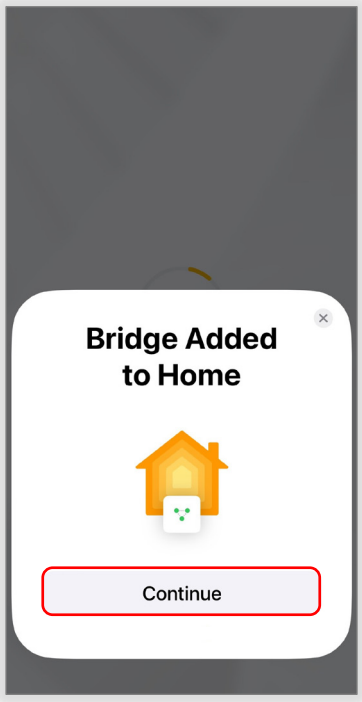




9. ENTER a desired name for the TaHoma switch, then SELECT “Continue”
10. SELECT “Continue” to confirm the TaHoma has been added to the Apple Home

    The connected products associated with the TaHoma switch will be added to the Apple Home.



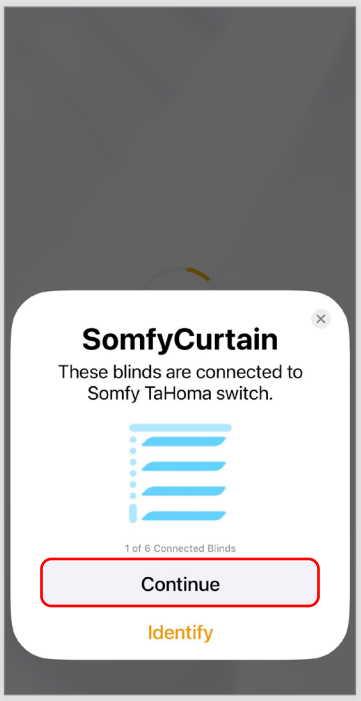


Each connected product requires a room location and name. The following steps must be performed for each product which can be edited later in the Apple Home app.

11. Confirm the product, then SELECT “Continue”

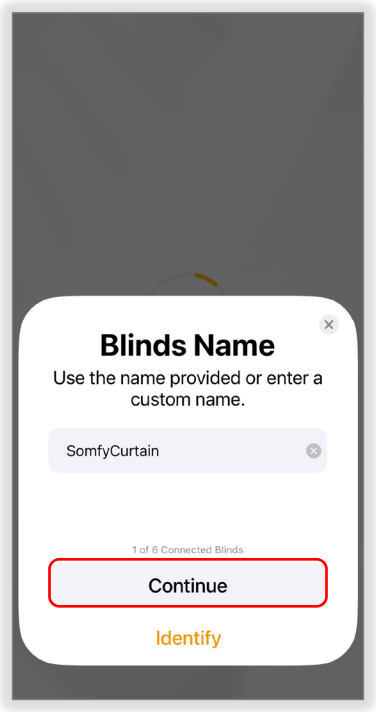
    Selecting “Identify” will jog or briefly move a motor. If identifying a smart plug, the LED will blink.

12. SELECT a location for the product, then SELECT “Continue”
13. REPEAT these steps to select each Zigbee motor and confirm its location





13. ENTER a desired name for the product, then SELECT “Continue”
14. Confirm the products have been added, then SELECT “Continue”





This concludes the process of adding Somfy products from a TaHoma to Apple Home for operating the installed devices.

FOR QUESTIONS OR ASSISTANCE PLEASE CONTACT TECHNICAL SUPPORT:

800) 22-SOMFY (76639)

Get answers to your questions from our Somfy FAQ page: www.somfysystems.com/en-us/support/faq

Follow the steps to access Service & Support.

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Works with Apple Home

somfy®

Make the move

About Somfy®

For over 50 years, Somfy has been pioneering innovative motorization and automated solutions for window coverings and exterior shading products. With comfort, ease of use, security, and sustainability in mind, our seamless and connected solutions are designed to help people make the move to living spaces impactful for humans and with a reduced impact on nature.

A BRAND OF SOMFY GROUP

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